

GUEST INFORMATION & POLICIES FOR THE RIVERSEA GUEST ROOM

14900 Old Cazadero Road; Guerneville, CA 95446--Phone: 707-869-9403

PARKING AND KEYS:

Parking for the Guest Room is through the first gate to the property. Pull in through the first gate (just before the woodpecker sculpture; drive completely around the big circle and park at the end, just before you would turn right to exit the property. The guest room is attached to the main house. As you face the main house, follow the sidewalk to the right of the front door to the guest room's covered entry at the far right end of the building. The door will be unlocked. You will find the key inside, on a hook by the door.

CHECK-IN AND CHECK-OUT:

Our standard check-in time is 3 p.m. Our standard check-out time is 12:00 p.m. Sometimes we can grant an early check-in or a late check-out. Call or email the office a day ahead to see if early check-in or late check-out is possible.

HEAT:

The guest room is heated with an electric room heater. The thermostat is on the unit. Take care to keep flammable objects away from the heater. (It consumes a lot of energy. Please turn it off or way down when you are away from the property.)

CLOSET:

There is an empty set of shelves in the closet for your use. There are extra blankets on the top shelf.

CD PLAYER:

The cottage is equipped with a CD player.

MOVIES:

We do not have TV or Cable. However, we have an extensive movie collection. There is a selection in the room and a couple hundred more in our utility room; ask us if you'd like to see more choices.

TOWELS:

One set of towels is provided per guest per rental. Please bring your own beach towels for your off-site adventures.

DAILY HOUSEKEEPING:

We do not offer daily housekeeping service. You will find cleaning supplies under the bathroom and kitchen sinks. There is a broom, mop and vacuum in the closet.

TRASH AND RECYCLING:

Trash and recycling bins are located by the main gate—the smaller black one is trash; the larger blue one is recycling. Glass, aluminum, tin cans and all paper can be recycled without sorting. There is also a red container on the microwave cart for composting (which we encourage but don't insist). If you choose to compost, leave the container on the deck outside the front door upon departure.

CARE OF WOOD FURNITURE:

Please use the coasters provided to protect the wood furniture.

CONDITION OF GUEST ROOM ON DEPARTURE:

Please leave the room in good condition. Please make sure all dishes are washed and put away before you leave. Please remove all food that you brought and make sure the refrigerator is clean. Place all trash in the main trash bin, and recycling in the main recycling bin. Leave towels on the bathroom floor; there is no need to make or strip the beds. Turn off lights and unplug the heater. Please check carefully to make sure you have not left any personal belongings.

TELEPHONES: There are presently no telephones in our guest rooms. You may use our house phone for important calls in the continental US. Other than Verizon, most cell phones do not work here.

INTERNET ACCESS: There is wi-fi on the property (CreekNet); the code is "riversea". Signal strength varies. It is strongest near the small cottage surrounded by ferns that houses our office.

PETS: A well-behaved dog is allowed with advance permission and an additional fee, as long as the owners follow the policies set forth in the agreement. Contact us for more details. Do not bring pets without advance permission.

NOISE: We are located in a residential neighborhood and we ask that you respect the tranquility of our area. If you play loud music or have a barking dog, especially at night, neighbors are likely to call the sheriff.

ADDITIONAL GUESTS: No guests are permitted other than the number specified in your rental agreement without our prior approval.

SMOKING: There is absolutely no smoking permitted inside any buildings. We are in a high fire danger area. If you smoke outside, please extinguish butts in water and dispose of them in the main trash bin.

HOT TUB: Any use of the hot tub is at renters' own risk. The hot tub is regularly maintained, sanitized, and is set to 103 degrees. Sometimes power outages lead to malfunctions in hot tubs. Please notify us of any problem you encounter. Do not turn off the hot tub. Anyone who is pregnant, has a heart condition, or is intoxicated should not use a hot tub. Children under the age of six are not permitted in the hot tub; those under 14 are not permitted without an adult.

Remove the cover by: 1-opening the lid half way; 2-Walking behind the "cushion-topped wine barrel next to the spa; 3-Locating the handles on the spa cover; 4-Lifting and pulling the cover so it rests on the wine-barrel stand.

BLOCKED TOILETS: Sewer/septic systems are fragile at the River; feminine hygiene items and large amounts of tissue will tend to block the toilets. Please use care.

ELECTRICAL ISSUES: We are in a heavily forested area here and electricity is not as reliable as in the cities. We get occasional power outages. PG&E numbers: 800-743-5000 for customer service and 800-743-5002 to get information on the status of outages. The cottage is equipped with nightlights that become flashlights when removed from the wall.

SAFETY CONCERNS: This is a rural area and there are inherent risks including, but not limited to, terrain, wild animals, insects, snakes, plants, trees and other natural elements. Furthermore, RiverSea is located in a redwood forest. Falling tree limbs are not uncommon. Exercise caution, and should you hear a telltale "crack", move quickly to open ground. The Russian River is generally considered safe for boating and swimming mid-June through mid-September, but it is your responsibility to check conditions. The bulk of Sonoma County beaches are not considered safe for wading or swimming. Always check conditions and exercise caution. In case of emergency—call 911.

LOSS OR DAMAGE: In renting at RiverSea Getaways, you are agreeing to indemnify and hold harmless RiverSea Getaways, its owners, and their employees and agents, for any injury or loss to any member of your party unless the injury or loss was due to gross negligence of RiverSea Getaways. You must promptly report to us any unsafe or hazardous condition.

CLEANING FEES AND CHARGES FOR DAMAGES: We offer one of the best values in the Russian River vacation rental market—nice accommodations and reasonable rates. We trust you will leave the property as you found it. However, we reserve the right to charge for damages or cleaning fees if our policies and/or posted signs are not followed.